

Annexure A

Escalation Matrix for Trading and Depository Clients:

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Mr. Aakash Kumar	A- 7, Block B-1, Mohan Co-operative Industrial Estate, Mathura Road, New Delhi- 110044	011-48564444(269)	customercare@rkfml.com
Head of Customer care	Mrs. Preeti Mittal	A- 7, Block B-1, Mohan Co-operative Industrial Estate, Mathura Road, New Delhi- 110044	011-48564444(103)	preeti.mittal@rkfml.com
Compliance Officer	Mr. Navdeep Varshneya	A- 7, Block B-1, Mohan Co-operative Industrial Estate, Mathura Road, New Delhi- 110044	011-48564444(104)	compliance@rkfml.com
CEO	Mr. Navdeep Varshneya	A- 7, Block B-1, Mohan Co-operative Industrial Estate, Mathura Road, New Delhi- 110044	011-48564444(281)	navdeep@rkfml.com

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.

Details of KMP's

Details of	Contact Person	Address	Contact No.	Email Id
Directors	Mr. Navdeep Varshneya	A- 7, Block B-1, Mohan Co-operative Industrial Estate, Mathura Road, New Delhi- 110044	011-48564444(281)	navdeep@rkfml.com
	Dr. Rajendra Kumar Gupta	A- 7, Block B-1, Mohan Co-operative Industrial Estate, Mathura Road, New Delhi- 110044	011-48564444(125)	rk@rkfml.com
Compliance Officer	Mr. Navdeep Varshneya	A- 7, Block B-1, Mohan Co-operative Industrial Estate, Mathura Road, New Delhi- 110044	011-48564444(104)	compliance@rkfml.com